BOARD FOR PROFESSIONAL AND OCCUPATIONAL MEETING AGENDA

Monday, June 6, 2005, 10:00 a.m. Conference Room <u>5W</u> Department of Professional and Occupational Regulation 3600 West Broad Street Richmond, Virginia 23230-4917 (804) 367-8519

- 1. Call to Order
- 2. Approval of Agenda
- 3. Approval of Minutes from the March 7, 2005, meeting
- 4. Public Comment Period*
- 5. Director's Report
 - A. Accessibility Design Competition
 - B. Fair Housing Office Update on Changes
 - C. Department Staffing Levels (Karen O'Neal and Nick Christner)
 - D. Retirement of Wayne Brown, Director of Field Investigations
- 6. Chief Deputy Director's Report
 - A. Update on Fair Housing and Recovery Fund Process Improvement Teams
 - B. Update on Total Quality Improvement (TQI) Efforts
- 7. Agency Reports
 - A. Steven Arthur, Deputy Director for Administration and Finance
 - Service Area Budgeting
 - Agency Audits
 - B. Nick Christner, Deputy Director for Compliance and Investigations
 - Improvements in the Processing of Informal Fact-Finding Conferences
- 8. Other Business
 - A. Election of Officers
 - B. Adoption and Presentation of Resolutions
- 9. Adjourn

NEXT MEETING SCHEDULED FOR MONDAY, SEPTEMBER 19, 2005, 10:00 a.m.

*Five-minute public comment, per person.

Persons desiring to participate in the meeting and requiring special accommodations or interpretative services should contact the Department at (804) 367-8519 at least ten days prior to the meeting so that suitable arrangements can be made for an appropriate accommodation. The Department fully complies with the Americans with Disabilities Act.